

Privacy Policy

Fresh Produce Group believes in the responsible collection and use of Personal Information and at all times will manage your Personal Information in accordance with The Privacy Act 1988.

Personal Information Collected

Fresh Produce Group collects Personal Information necessary to establish a mutually beneficial relationship with you and enable you to access our good and services. The type of information Fresh Produce Group records includes your name, contact details (including telephone number and email address) and business relationship history. Information will be collected when you contact us in person, by telephone, visit our website and other forms of communication.

Use of Personal Information

Fresh Produce Group collects your Personal Information for the primary purpose of our business relationship with you including for the purpose of:

- accounting and administration;
- regulatory compliance;
- protection from error or fraud;
- identifying and informing you about goods or services.

Consent to Disclosure

Fresh Produce Group outsources some service and operational activities in order to provide services to you our customers and suppliers. On occasions, your consent to us disclosing your personal information will be implied. For example, when goods you have ordered are delivered, the sub-contractor that we may engage will require your information to make delivery of those goods.

In particular circumstances, we will seek your consent will be sought so that we can disclose your information to third parties.

Direct Marketing

Fresh Produce Group will not disclose your Personal Information to third parties for the purpose of allowing them to direct market their goods or services. However, we may use your Personal Information to bring to your attention other products and services that may be of interest to you. Any direct marketing by Fresh Produce Group will be provided on the basis that you may inform us not to forward direct marketing material in the future.

Security

Fresh Produce Group uses prudent, industry accepted techniques to secure your Personal Information. You may contact us at info@fpg.com.au to obtain more information regarding the specific steps we take to secure the Personal Information we collect.